

Ask Us About the...

# Fiscal/Employer Agent Medicaid Model

**The Fiscal/Employer Agent (F/EA) financial management services model** provides individuals with the greatest amount of flexibility and control over their self-directed Home and Community Based Services.

- Participants have control over their care and who provides it. They are in charge of hiring, scheduling, supervising, and dismissing their caregivers.
- Consumer Direct Care Network (CDCN), acting as the F/EA, handles the legal and administrative employer-related responsibilities such as employment paperwork, payroll, and payroll taxes on behalf of the participant.
- Depending on the program, participants may have the option to select and purchase goods and services related to their care from an individual budget they manage.
- CDCN provides accounting, purchasing, and budget tracking functions for participants who have an individual budget.
- CDCN provides other support services to help the participants direct their own care. Assistance includes customer service, ongoing skills training, and support in understanding employer responsibilities.

Scan the QR code to learn about our F/EA services.

[www.ConsumerDirectCare.com](http://www.ConsumerDirectCare.com)



EXPERTS IN SELF-DIRECTION

FISCAL/EMPLOYER AGENT

FINANCIAL MANAGEMENT SERVICES

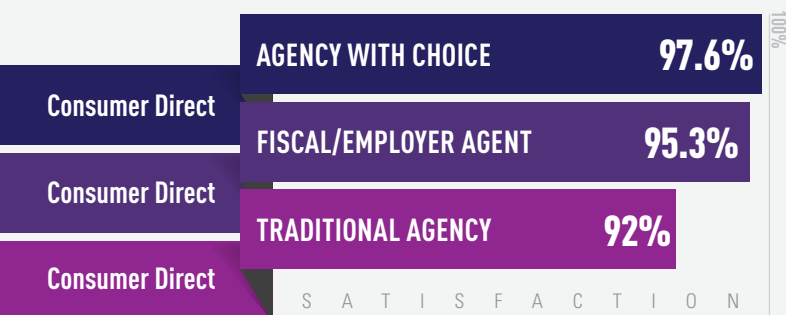
PERSONAL CARE

# Strong Relationships Built on Trust

**Our team provides** the expertise to help you navigate the complexities of Medicaid programs. CDCN is your best choice when selecting a national provider to serve as F/EA for self-directing participants. Since 1990, we've been industry leaders in expanding participants' choice and control over their personal care.

Working with over 242,000 participants and caregivers has taught us that every service and support we offer directly impacts lives.

## Satisfaction Across Personal Care Models\*



\*Based on Participant Satisfaction Survey conducted by CDCN's Quality Improvement team.

We are your  
**solutions-oriented**  
partner for delivery of Medicaid-funded,  
in-home personal care.

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about our services.

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EVERY LIFE. EVERY MOMENT. EVERY DAY.