

ASK US
ABOUT...

Agency with Choice

Consumer Direct Care Network's (CDCN) Agency with Choice model delivers the highest participant satisfaction along with cost savings for state or health plans.

Self-Directed Agency with Choice (AWC) Benefits

- Self-directed home care offers participants the most choice and control over their care, while providing a service that ensures responsible stewardship of Medicaid dollars.
- AWC helps participants remain in their homes by shifting some employer-related tasks and risks to CDCN.
- The participant, or their representative, maintains choice and control by selecting their caregiver and managing their care. This includes hiring, training, scheduling, and dismissing their caregiver.
- CDCN is responsible for hiring documentation, required training, background checks, processing payroll/payroll taxes, and workers' compensation insurance.
- Based on 2023 CDCN service data, for every dollar billed, an AWC participant receives 4.4% more service time than participants receiving traditional agency services.

“I honestly appreciate the ability to direct my own care versus the agency doing it for me. This gives me more mental independence/freedom to decide who stays and who leaves. Shout out to Consumer Direct!”

M.P. - CDCN Client

www.ConsumerDirectCare.com

EXPERTS IN SELF-DIRECTION

AGENCY WITH CHOICE

FINANCIAL MANAGEMENT SERVICES

PERSONAL CARE

Agency with Choice

Strong Relationships Built on Trust

You can be confident our team will provide the expertise needed to navigate the complexities of Medicaid programs.

CDCN is your best choice when selecting a large national provider of AWC personal care. Since 1990, we have led the industry in expanding participant choice and control. Our 104,000+ participants and 138,000+ caregivers have taught us that every service and support we offer directly impacts a life.

We are your solutions-oriented partner for delivery of Medicaid-funded, in-home personal care.

Satisfaction Across Personal Care Models*

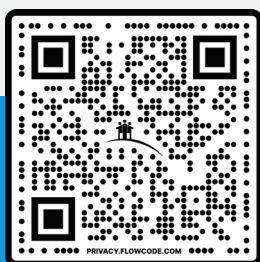


*Based on Participant Satisfaction Survey conducted by CDCN's Quality Improvement team.

We look forward to working with you.

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Scan the QR code to learn
about our services.
www.ConsumerDirectCare.com



EVERY LIFE. EVERY MOMENT. EVERY DAY.